

ROBERT & MARINA MAGNANO

Address Removed

JULY 26, 2002

DEAR HUGH,

I JUST WANTED TO TAKE THIS OPPORTUNITY TO THANK YOU FOR ALL YOUR AMAZING HELP AND HARD WORK WITH THE PURCHASE OF OUR FIRST HOME!!!

I CANNOT BELIEVE HOW LUCKY WE WERE TO HAVE FOUND YOU ...

YOU HAVE BEEN SO DILIGENT AND PATIENT IN GUIDING US THROUGH THE BIGGEST DECISION ROB AND I HAVE EVER MADE.

YOUR ATTENTION TO DETAIL, YOUR IMMEDIATE FOLLOW UP AND YOUR COMMITMENT TO MAKING SURE WE WERE ALWAYS PROTECTED HAS BEEN INCREDIBLE. YOU TRULY HAVE BEEN ABSOLUTELY REMARKABLE THROUGHOUT THIS ENTIRE DAUNTING PROCESS.

IT HAS BEEN SUCH A PLEASURE TO WORK WITH YOU. WE SPEAK SO GREATLY OF YOU TO ALL OUR FRIENDS AND FAMILY AND WE CANNOT RECOMMEND YOU HIGHLY ENOUGH.

ONCE AGAIN, THANK YOU FOR BEING SO BRILLIANT AND FOR ALL THAT YOU HAVE DONE FOR US.

YOURS TRULY,

MARINA & ROBERT MAGNANO