

May 17, 2004

Heidi Hatten and Dan Raducanu  
10736 Jefferson Blvd. PMB #727  
Culver City, CA 90230

To Whom It May Concern:

It is with great honor and privilege that I write this letter of recommendation for Hugh Borax and Marie Kelly. My husband and I recently sold our Santa Monica condominium and are happy to share our amazing experience using Hugh and Marie as our agents. They used their combined expertise to maximize the selling of our home. Their attentiveness, commitment and skill resulted in the sale exceeding our wildest expectations.

The degree of personalized customer service that we received from Hugh and Marie was beyond exceptional. They listened to our wishes and then worked diligently to assist us in attaining our goals. I cannot convey how much the "little things" they did made the entire event go smoothly and flawlessly.

We are completely satisfied with their service and highly recommend them to anyone purchasing or selling a home. I have complete trust that Hugh and Marie will do an excellent job for all of their future clients.

Sincerely,

Heidi K. Hatten, OTR/L, MA  
Educational Therapist